



Verana Health Practice Community Portal User Guide

2026

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Verana Health Practice Community Portal Introduction



This guide provides step-by-step instructions to help you manage your practice account, contacts, clinicians, and locations directly within the portal.

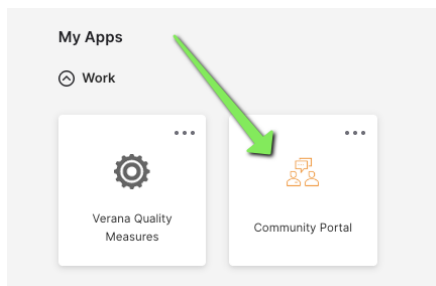
Tips for Success

- Use the **pencil icon** to edit fields throughout the portal.
- Always click **Save** after making changes.
- For assistance or portal access issues, contact support@veranahealth.com.

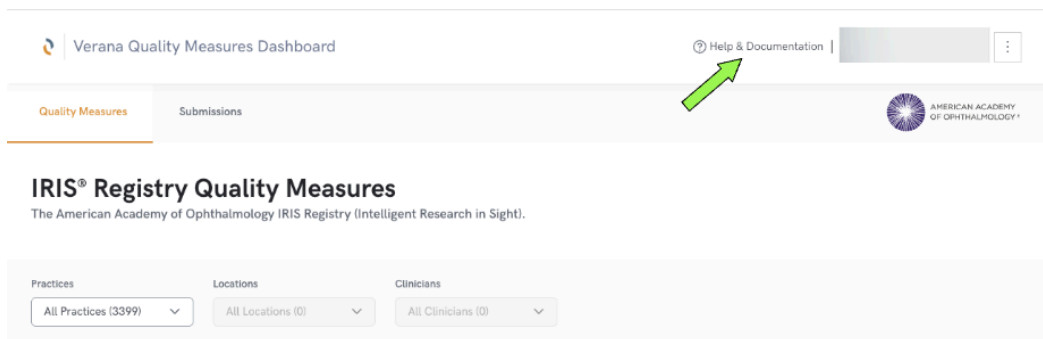
To Access the Community Portal

To access your Community Portal, follow these steps:

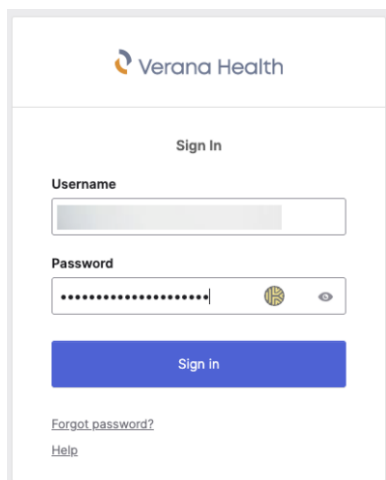
1. Log in to your VQM Dashboard account (<http://veranahealth.okta.com/>), and then click the **Community Portal** icon.



OR To access your Community Portal from within the Verana Quality Measures dashboard, click **Help & Documentation**.

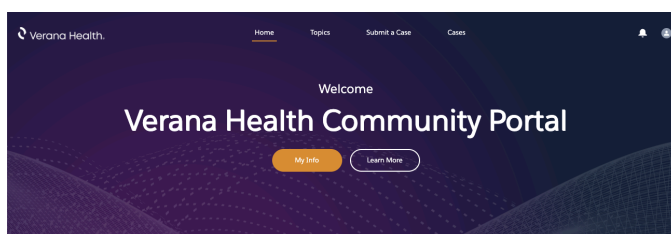


Note: You may be directed to log in again. Enter your password, and then click **Sign In**.

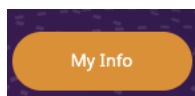


The image shows a 'Sign In' form for Verana Health. At the top is the Verana Health logo. Below it is the title 'Sign In'. There are two input fields: 'Username' and 'Password'. The 'Password' field has a toggle icon (an eye) to the right of the password dots. Below the input fields is a blue 'Sign in' button. At the bottom, there are two links: 'Forgot password?' and 'Help'.

2. The **Community Portal** home page opens.



3. Click the orange icon **My Info**.



4. You can view and update the following practice account details directly in the portal:

- a. [Practice Accounts](#)
- b. [Practice Contacts](#)
- c. [Clinicians](#)
- d. [Locations](#)

Practice Account Information



You can view and update your practice account details directly in the portal outside of the [Registry Renewal](#) workflow.

To Update Practice Account Information

1. Click the **pencil icon** next to the field you wish to edit.
2. Update the desired information:
 - Account Name
 - Legal Name
 - Other Names
 - Website
 - Phone
 - Practice Established Date
 - Organization NPI
 - Tax ID Number(s)
 - Primary EHR Version
 - EHR Date in Service
 - Billing Address
3. Click **Save** when complete.

Practice Contacts



You can add, edit, or manage relationships for practice contacts within the portal. Your practice should have two contacts (primary and backup) and one IT contact. You can designate a third-party contact too if relevant for your practice. Please inactivate any contacts who are no longer with the practice.

To View All Contacts

Under **Related Contacts**, click **View All**.

To Add a New Contact

1. Click **New Contact**.
2. Enter the required information.
3. Click **Save**.

To Edit an Existing Contact

1. Click the **contact name** you wish to update.
2. Click the **pencil icon** to edit any fields.
3. Click **Save**.

Editable fields include:

- Title
- Email
- Mobile Number
- Fax Number
- Status (Active/Inactive)
- Do Not Contact
- Wants Verana Dashboard Access
- Requested VQM User Role

To Add a Relationship to an Existing Contact

1. Click **Add Relationship**.
2. Enter the required information.
3. Click **Save**.

Clinicians



The portal allows you to add new clinicians, edit existing ones, or update clinician status outside of the [Registry Renewal](#) process.

To View All Clinicians

Under **Clinicians**, click **View All**.

To Add a New Clinician

1. Click **Add**.
2. Enter the required clinician information.
3. **Clinician Status:** Please make sure that the **Is Clinician Active?** field is **Yes** for all active clinicians to ensure smooth MIPS submissions.

A screenshot of a web form showing a dropdown menu for the field 'Is Clinician Active?'. The dropdown is open, displaying several options. The 'Yes' option is selected and highlighted with a checkmark. Other options include '--None--', 'No', 'Unverified', and 'Never associated with practice'. The dropdown has a blue border and a small arrow icon on the right side of the top bar.

* Is Clinician Active?	
Yes	▼
--None--	
✓ Yes	
No	
Unverified	
Never associated with practice	

4. Click **Save**.

Note: There is not an option to remove a clinician from the portal.

To Update an Existing Clinician

1. Click the clinician's name.
2. Click the **pencil icon** next to the field you want to edit.
3. **Clinician Status:** please make sure that the **Is Clinician Active** field is **Yes** to ensure smooth MIPS submissions. For all other clinicians, select an alternate appropriate status.
4. Make your updates and click **Save**.

To View a Membership Status

The Clinicians section displays the membership status.

Clinicians (2)		New	
Clinician Name	NPI	Is Clinician Active?	Registry Membership Status
		No	☒
		Yes	☒
			View All

Users do not have an option to update the membership status. Dues can be at: <https://www.aao.org/membership>. The AAO will send us updated information when dues have been paid, though there can be a delay before this appears in the portal.

Locations



You can update location information or modify a location's status.

To View or Edit Locations

Under **Locations**, click **View All**.

To Edit a Location

1. Click the **Verana Location Number** in the first column next to the location name.
2. Click the **pencil icon** in the desired field(s) to make updates.
3. Click **Save**.

To Update Location Status

1. Click the **Verana Location Number** in the first column.
2. Click the **pencil icon** next to the **Status** field.
3. Update as needed (select **active**, **inactive**, or **never associated with practice**), and then click **Save**.

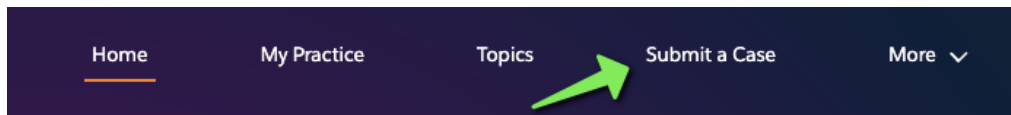
How to Submit Tickets to Support



Data Refinement Support Ticket

View a video tutorial of this process [here](#).

1. At the top of the **Community Portal** home page, click **Submit a Case**.



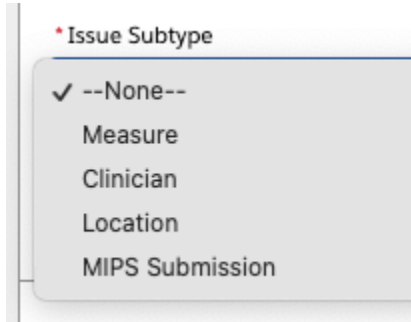
2. To start your new case, ensure that the following fields are complete:
 - a. **Contact**. This field is automatically populated from your user profile.
 - b. **Account Name**. This field is automatically populated from your user profile.
 - c. **Subject**. Manually enter a concise purpose/description for the case.
 - d. **Description**. Manually enter all necessary and relevant details related to the case you are opening.

A screenshot of a web form titled 'Add Case Details Below'. The form contains several input fields. The 'Contact' field is at the top, followed by 'Account Name'. Below these are 'Registry' and 'IRIS'. The 'Subject' and 'Description' fields are at the bottom and are highlighted with green rounded rectangles. The form is styled with a light gray background and white text.

3. Click **Issue Type**, and select **Quality Measures Dashboard** from the dropdown menu.

A screenshot of a dropdown menu titled 'Issue Type'. The menu is open, showing a list of options: '--None--' (with a checkmark), 'User Access', 'Quality Measures Dashboard', 'Data Link', and 'Manual Data Entry'. The 'Quality Measures Dashboard' option is highlighted in blue.

- Click **Issue Subtype**, and select **Measure** from the dropdown menu.

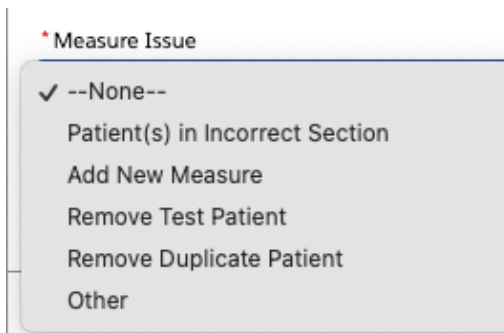


- In the **Measure** field, enter the measure related to your ticket.

Note: You must enter the type of measure in front of the numbers (e.g., eCQM, QPP, QCDR as shown below). Then click on the measure related to the ticket.



- Click **Measure Issue**, and select **Patient(s) in Incorrect Section** from the dropdown menu. If your EHR documentation shows the patient(s) should be listed in a different section on the dashboard for that measure.



- Click **Section Patient(s) are in**, and select the section from the dropdown menu the patient(s) are listed in on the dashboard.

*Section Patient(s) are in

- ✓ --None--
- Numerator
- Numerator Exception
- Numerator Not Met
- Denominator
- Denominator Exclusion
- Denominator Exception
- Not In Denominator
- None

- Click **Section Patient(s) should be in**, and select the section from the dropdown menu the patient(s) should be in based upon the measure specifications and documentation within your EHR.

*Section Patient(s) should be in

- ✓ --None--
- Numerator
- Numerator Exception
- Numerator Not Met
- Denominator
- Denominator Exclusion
- Denominator Exception
- Not In Denominator
- None

- In the **Please add one or more Patient Examples below** section, complete the required fields.

Note: You can add more than one patient example to the ticket if it is related to the same measure and same issue.

Please add one or more Patient Examples below:

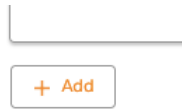
* First Name

* Last Name

* Date of Birth

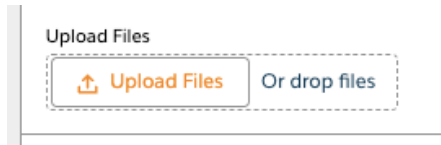
* MRN

10. To add additional patients, click **+Add**. This will give you another patient information section to complete.

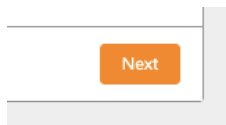


11. Click **Upload Files** to upload the screenshots for the patient examples to attach to the ticket.

IMPORTANT! Without any screenshots we will not be able to troubleshoot your ticket. Please take a FULLscreen screenshot that shows where the documented information is in the patient(s) chart. It is also helpful to upload a screenshot of the patient(s) diagnosis list and CPT codes used for the visit.

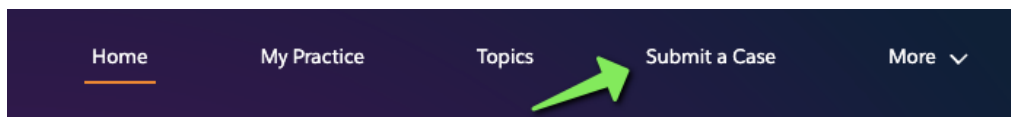


12. To **submit** your case, click **Next**.



Other Quality Measures Support Tickets

1. From the top navigation bar of the **Community Portal** home page, click **Submit a Case**.

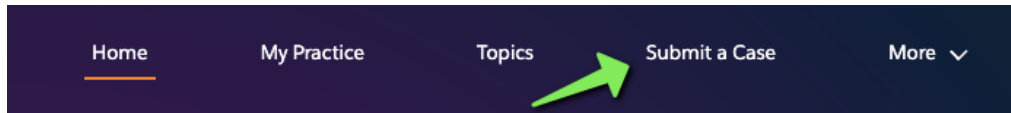


2. Add details about your case to this form.
3. In **Issue Type**, select **Quality Measures Dashboard**.
4. In **Issue Sub-Type**, select the option that best describes your request:
 - a. **Feature request or application issue**. This includes suggestions for new dashboard features or reporting unexpected functionality/bugs.
 - b. **Clinician**. Assistance with missing clinicians, adding new clinicians, or correcting existing clinician details displayed on the dashboard.

- c. **Location.** Assistance with missing locations, adding new locations, or correcting existing location details displayed on the dashboard.
- d. **MIPS Submission.** Requests for additional help or guidance specifically related to the MIPS Submission Module.

Verana Data Link (VDL)/ DPS Error Support Tickets

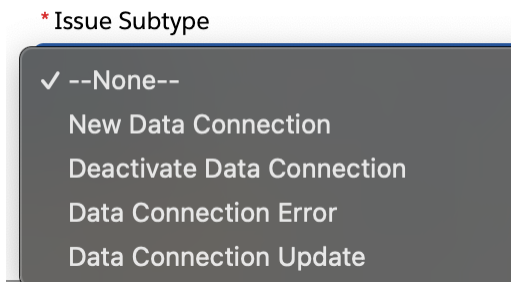
1. At the top of the **Community Portal** home page, click **Submit a Case**.



2. To start your new case, ensure that the following fields are complete:
 - a. **Contact.** This field is automatically populated from your user profile.
 - b. **Account Name.** This field is automatically populated from your user profile.
 - c. **Subject.** Manually enter a concise purpose/description for the case.
 - d. **Description.** Manually enter all necessary and relevant details related to the case you are opening.

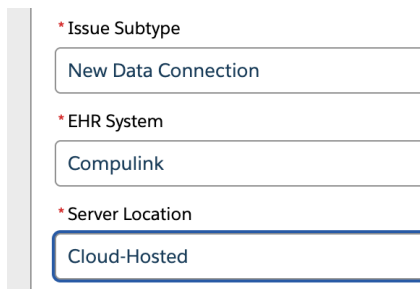
3. In **Issue Type**, and select **Data Link** from the dropdown menu.

4. In **Issue Sub-Type**, select the option that best describes your request:
- a. **New Data Connection.** Your practice needs to set up a new connection for an EHR system.
 - b. **Deactivate Data Connection.** Your practice is discontinuing the use of an EHR data connection. This data will no longer be included on your Verana Quality Measures Dashboard for MIPS Submission.
 - c. **Data Connection Error.** You suspect a problem with the data extraction, either because your practice's IT team has confirmed the Remote Agent is disconnected, or you believe we are not fully extracting all necessary data from your EHR.
 - d. **Data Connection Update.** You are migrating or upgrading your server, or switching between a Cloud Hosted or Server On Site system.



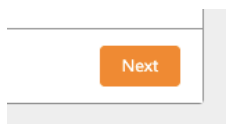
A screenshot of a dropdown menu titled '* Issue Subtype'. The menu is open, showing a list of options: '--None--' (with a checkmark), 'New Data Connection', 'Deactivate Data Connection', 'Data Connection Error', and 'Data Connection Update'.

5. You will be required to populate certain fields based on the Issue Sub-Type and EHR your practice uses.



A screenshot of a form with three fields. The first field is labeled '* Issue Subtype' and contains the text 'New Data Connection'. The second field is labeled '* EHR System' and contains the text 'Compulink'. The third field is labeled '* Server Location' and contains the text 'Cloud-Hosted'.

6. To **submit** your case, click **Next**.



A screenshot of a button labeled 'Next'.

IRIS® Registry Renewal Services



The IRIS® Registry Renewal Services will be completed in the Community Portal. All contacts within your practice will see the following message when they access the Community Portal.

A screenshot of a web interface. At the top, a grey banner contains the text: "Verana Health is the American Academy of Ophthalmology's IRIS Registry® partner." followed by "Our Renewal Services for 2026 are now LIVE! Please follow the process below to complete". Below this is a white rectangular box with the text "Click Next below to begin Registry Renewal". In the bottom right corner of this box is an orange button labeled "Next".

Verana Health is the American Academy of Ophthalmology's IRIS Registry® partner.
Our Renewal Services for 2026 are now LIVE! Please follow the process below to complete

Click Next below to begin Registry Renewal

Next

Note: MIPS consultants will see multiple practices. The administrative contact for each practice is responsible for completing the Registry Renewal process.

The Community Portal is fully functional for all users regardless of Registry Renewal status.

To Complete the Registry Renewal Process

Access the Community Portal

To begin the Registry Renewal process, follow these steps:

1. On the **Community Portal's** home page on the **Registry Renewal** prompt, click **Next**.

A screenshot of the same web interface as above. A green arrow points from the right side of the white box towards the orange "Next" button.

Verana Health is the American Academy of Ophthalmology's IRIS Registry® partner.
Our Renewal Services for 2026 are now LIVE! Please follow the process below to complete

Click Next below to begin Registry Renewal

Next

2. The **Review Practice Details** page opens.

Verana Health is the American Academy of Ophthalmology's IRIS Registry® partner.
Our Renewal Services for 2026 are now LIVE! Please follow the process below to complete

Running User Details
Name: [Redacted]
Email: [Redacted]
Title: [Redacted]

Review Practice Details

Current EHR:
[Redacted]

* Will the practice's EHR be changing in the next year?
☒ Yes
☐ No

* Does the practice have a secondary EHR? ⓘ
☐ Yes
☐ No

* Practice Billing Address

Search Address: [Redacted] 🔍

* Country: United States ▼

* Street: 9823 Happy Jack Road

* City: Cheyenne

* State/Province: Wyoming ▼

* Zip/Postal Code: 82009

Review Practice Details

Complete all of the sections of the **Review Practice Details** page.

Current EHR

The current EHR for your practice is listed.

Current EHR:

[Redacted]

* Will the practice's EHR be changing in the next year?

- ☒ Yes
☐ No

* Does the practice have a secondary EHR? ⓘ

- ☐ Yes
☐ No

Complete the following questions by selecting **Yes** or **No**:

- Will the practice's ER be changing in the next year?
 - If you select **Yes**, an additional section will appear. Complete all of the fields:
 - Current EHR Deactivation Date
 - New EHR

■ New EHR Activation Date

* Will the practice's EHR be changing in the next year?

☒ Yes
☐ No

* Current EHR Deactivation Date

* New EHR

* New EHR Activation Date

- If you select **No**, you can move on to the next question.
- Does the practice have a secondary EHR?
 - If you select **Yes**, an additional section will appear. Complete the field:

■ Secondary EHR

* Does the practice have a secondary EHR? ⓘ

☒ Yes
☐ No

* Secondary EHR

- If you select **No**, you can move on to the next question.

Practice Billing Address

Review the Practice Billing Address section to ensure that the correct address is listed.

* Practice Billing Address

Search Address

* Country

United States

* Street

9823 Happy Jack Road

* City

Cheyenne

* State/Province

Wyoming

* Zip/Postal Code

82009

You can update the entire practice billing address in two ways:

1. **Search.** Enter the address into the **Search Address** field and select the correct address from the results to automatically populate the Practice Billing Address section.
2. **Manual Entry.** Enter the address information directly into the appropriate fields within the Practice Billing Address section.

Search Address

123

1235 Mission Street
San Francisco, CA, USA

123 Mission Street
San Francisco, CA, USA

123 Battery Street
San Francisco, CA, USA

1233 Polk Street
San Francisco, CA, USA

123 Townsend Street
San Francisco, CA, USA

powered by Google

Contacts

The contact information for all of the members of your practice should be listed in this section.

Note: MIPS consultants will not appear on this list since they are not a member of your practice.

Update Contacts

1. Review the information for each person on the **Contacts** list.
2. Click the **pencil icon** next to a field (column) you wish to edit.

	First Name	Last Name	Email	Inactive
1	Chris	B		☐
2	CB Climber	Email Test		☐
3	Larry	Bobbyw		☐
4	Test	August	 you@example.com	☐
5	Test	Test	 testcp@example.com	☐

3. Update the relevant information as needed:
 - First Name
 - Last Name
 - Email
 - Inactive
 - Billing Contact (a checkmark indicates this designation)
 - Dashboard Administrator Contact (a checkmark indicates this designation)
 - Technical Contact (a checkmark indicates this designation)
4. At the bottom of the list, Click **Save**.
5. To proceed to the next page, click **Next**.
6. The **Review Clinicians Details** page opens.

Add Contacts

1. At the bottom of the page, click **Add Contact**.

☐ Add Contact

2. Click **Next**.

☒ Add Contact



3. The **Add Contact** page opens.

Add Contact
Fill out details below

Name
Salutation: --None--
First Name:
Middle Name:
Last Name:
Suffix:
*Email:
☐ Billing Contact
☐ Dashboard Administrator Contact
☐ Technical Contact
☐ Wants Quality Measures Dashboard Access
☐ Cancel New Contact
Next

4. Complete the contact information details, and then click **Next** to save the contact information and add it to the Contacts list.

Review Clinician Details

Complete all of the sections of the **Review Clinician Details** page.

Running User Details
Name: Peaches Schweitzer
Email: bschweitzer77@gmail.com
Title:

Review Clinician Details

- Click the pencil icon to edit any details for the Clinicians below.
- Select appropriate participation status for Clinicians and add Inactive Date for discontinuing clinicians.
- Check the box below to add new Clinicians to your practice.

Clinicians (13)

	NPI	First Name	Middle Name ...	Last Name	Clinician Crede...	Participatio...	Clinician Active Date	Clinician Inactive ...	Primary Specia...
1	1234567890	Larry		Bobbyw	Od	Discontinue		Sep 1, 2025	
2	12345789	Bobbie		Bobbie Bobbie	TYTM	Discontinue		Apr 14, 2025	
3	6789876212	New		Gal		Discontinue	Dec 3, 2024	Apr 14, 2025	
4	1098765432	John TEST		Clinician	MD	Renew	Sep 28, 2024	Aug 13, 2025	
5	4567898765	Jane		Provider	PhD	Renew	Oct 3, 2024		
6	0987656789	Peoni		Prove		Renew	Sep 21, 2024		
7	5678987643	New		Prov1		Renew	Oct 8, 2024		

The contact information for all of the clinicians in your practice should be listed in this section.

Update Clinicians

1. Review the information for each person on the **Clinicians** list.
2. Click the **pencil icon** next to a field (column) you wish to edit.
3. Update the relevant information as needed:
 - NPI
 - First Name
 - Middle Name
 - Last Name
 - Clinician Credentials
 - Participation Status (indicates IRIS® Registry participation)
 - None
 - Renew (prompted to add **Active Date**)
 - Discontinue (prompted to add **Inactive Date**)
 - New (prompted to add **Active Date**)
 - Clinician Active Date (indicates IRIS® Registry participation active date)
 - Clinician Inactive Date (indicates IRIS® Registry participation inactive date)
 - Primary Specialty
4. At the bottom of the list, Click **Save**.
5. To proceed to the next page, click **Next**.
6. The **Please finalize your information below** page opens.

Note: If the **Required Clinician Details Missing** page opens, use the pencil icon next to the field (column) to update missing information (as indicated in the message above the list), click **Save**, and then click **Next**.

Required Clinician Details Missing

Ensure that the follow is correct

1. Discontinuing Clinicians have a Clinician Inactive Date
2. New Clinicians have a Clinician Active Date

Instructions for updating missing details

	NPI	First Name	Middle Name or Initial	Last Name	Clinician Cre...	Participation Status	Clinician Active Date	Clinician Inactive Date	P.
1						New	Nov 1, 2025	Nov 7, 2025	C
2						New			C

Format: Dec 31, 2024

Cancel Save

Next

Add Clinician

- 1. At the bottom of the page, click **Add Clinician**



- 2. Click **Next**.
- 3. The **Add Clinician** page opens.
- 4. Complete the clinician information details, and then click **Next** to save the clinician information and add it to the Clinicians list.

Finalize Details

Review the information on this page.

Running User Details

Name:

Email:

Title:

Please finalize your information below!

Once you've verified your details please select a contact at your practice to receive a participation agreement.

Practice changing EHR: No

Secondary EHR: No

Practice changing PM System:

Final Review Contact Details

	First Name	Middle Name	Last Name	Inactive	Billing Contact	Dashboard Administrator...	Technical Contact
1	Chris		B				✓
2	CB Climber		Email Test			✓	
3	Larry		Bobbyw				
4	Test		August				
5	Test		Test				
6	Holly		Baldwin		✓		
7	Dalal		Test				
8	Holly		Test				

Final Review Clinician Details

	NPI	First Name	Middle Name ...	Last Name	Clinician Crede...	Participation S...	Clinician Active Date	Clinician Inactive ...	Primary Specia...
1	2345678667	James		Clinician		Renew			
2	1098765432	John	TEST	Clinician	MD	Renew	Sep 28, 2024	Aug 13, 2025	
3	4567898765	Jane		Provider	PhD	Renew	Oct 3, 2024		
4	0987656789	Peoni		Prove		Renew	Sep 21, 2024		
5	5678987643	New		Prov1		Renew	Oct 8, 2024		
6	6789876543	Henry	P	Test	MD	Renew	Jan 1, 2025		
7	3098709876	Jane		Clinician		Renew	Sep 1, 2024		
8	9276912983	Eric		Clin		Renew	Sep 16, 2024		
9	1234565432	Test		Clin Support Site		New	Apr 1, 2025		
10		Test Aug		Com Port		New	Sep 1, 2025		
11	12345	Test		COM PORT		New	Sep 1, 2025		

* Details Correct?

Yes

No

Next

Note: Clinicians with a **Discontinued Participation Status** will not appear on this list.

Complete the **Details Correct?** section at the bottom of the page by selecting **Yes** or **No**.

* Details Correct?

☐ Yes

☐ No

Next

Select Yes

1. If you select **Yes**, you will receive a prompt to **Assign a Practice Contact to Sign Renewal Documents**.

* Details Correct?

☒ Yes

☐ No

* Assign a Practice Contact to Sign Renewal Documents

Select an Option ▼

2. Select a practice contact option from the dropdown menu.

Note: MIPS consultants will not be an available option for this section as they cannot sign for the practice.

3. Click **Next**.
4. The **AAO Membership Status** page opens.

Select No

1. If you select **No**, you will receive the following prompt:

Note: We noticed you indicated “no” your details are incorrect. When you click “Next” you’ll be brought back to the Start to redo this Renewal Form.”

* Details Correct?

☐ Yes

☒ No

Note: We noticed you indicated “No” your details are incorrect. When you click “Next” you’ll be brought back to the Start to redo this Renewal Form.

2. Click **Next**.

Note: The previous updates are present when you navigate to the Start page.

3. Navigate to the appropriate page(s) to update incorrect information.

AAO Membership Status

This page provides an overview of the AAO Membership Status for AAO membership dues after you finalize the details for the practice.

Note: If the record indicates that membership fees are outstanding for any of your clinicians, please contact AAO Support directly to remit payment.

AAO Membership Status

Good news, according to our records these clinicians are in good standing with their AAO Membership dues and are ready for submission!

Related Clinicians Records (9)

Clinician Name	Medical Association Member ID	Registry Membership Status
		✓
		✓
		✓
		✓
		✓
		✓
		✓
		✓
		✓

According to our records the Clinicians below are due for their membership fees. Please reach out to AAO Support directly to resolve any outstanding dues.

Related Clinicians Records (1)

Clinician Name	Medical Association Member ID	Registry Membership Status
1		

Next

To correct inaccurate membership dues information (e.g., the record shows outstanding fees despite payment), please contact AAO directly for resolution.

1. Click **Next** to continue.
2. Choose the plan that works for your practice.
 - **Basic** (no additional fee). This plan includes:
 - Assigned Practice Experience Manager (PEM)
 - Support via email
 - Ticket support via online platform
 - Determine practice setup/reporting needs/eligibility
 - Coordination with EHR vendors
 - Submission assistance
 - **Coaching** (standard list price, contact Verana Health for pricing). This plan includes:
 - Monthly meetings to review data on practice-specific MIPS categories
 - MIPS training session to help your team understand program requirements

- Guidance on best practices for improving performance on selected measures
 - Assistance with measure selection
 - Ongoing support via email or phone
 - Personalized support for ticket submission
 - Continuous performance monitoring throughout the reporting period
 - Data validation guidelines to ensure accuracy and completeness
 - Personalized, guided MIPS submission
 - Penalty avoidance when the established protocol is followed
- **Advisory** (standard list price, contact Verana Health for pricing). This plan includes:
 - Access to training materials
 - Run and review measure reports to validate performance
 - Comprehensive quality data validation
 - Internal ticket submission management
 - Audit preparation and ongoing support during CMS reviews
 - High rating potential and maximum positive payment adjustment when the established protocol is followed
 - Direct EHR access for independent data validation and performance audits
 - Flexible Verana Health internal deadlines

Choose the plan that works for your practice

Basic	Coaching	Advisory
- Assigned Practice Experience Manager (PEM) - Support via email - Ticket support via online platform - Determine practice setup/ reporting needs/eligibility - Coordination with EHR vendors - Submission assistance	Includes all Basic features plus: - Monthly meetings to review data on practice-specific MIPS categories - MIPS training session to help your team understand program requirements - Guidance on best practices for improving performance on selected measures - Assistance with measure selection - Ongoing support via email or phone - Personalized support for ticket submission - Continuous performance monitoring throughout the reporting period - Data validation guidance to ensure accuracy and completeness - Personalized, guided MIPS submission - Penalty avoidance when the established protocol is followed	Includes all Coaching features plus: - Access to training materials - Run and review measure reports to validate performance - Comprehensive quality data validation - Internal ticket submission management - Audit preparation and ongoing support during CMS reviews - High rating potential and maximum positive payment adjustment when the established protocol is followed - Direct EHR access for independent data validation and performance audits - Flexible Verana Health internal deadlines
Included in Registry Agreements	Contact Us for Pricing →	Contact Us for Pricing →

Product Name	Standard List Price
☐ MIPS Basic Services 2026	\$0.00
☐ MIPS Coaching Services 2026	\$1,500.00
☐ MIPS Advisory Services 2026	\$2,500.00
Clear Selection	

3. To select an option, mark the appropriate button, and then the **Estimated Total Renewal Price** for enrolling all active clinicians at your practice displays.

- **MIPS Basic Services 2026**

This service is included at no additional cost

Product Name	Standard List Price
☒ MIPS Basic Services 2026	\$0.00
☐ MIPS Coaching Services 2026	\$1,500.00
☐ MIPS Advisory Services 2026	\$2,500.00

[Clear Selection](#)

Active Clinician Count: 11
Estimated Total Renewal Price: \$0.00

The above estimate includes all active clinicians at your practice for the selected service.
If not enrolling all active clinicians, please uncheck the checkbox below and provide additional comment.

☒ Enrolling all active clinicians ⓘ

[Next](#)

- **MIPS Coaching Services 2026**

This service at Standard List Price is an additional \$1,500 per clinician.

Estimated Total Renewal Price is the price to include all active clinicians in your practice (e.g., \$1,500 per clinician x 11 active clinicians = \$16,500 estimated total).

Product Name	Standard List Price
☐ MIPS Basic Services 2026	\$0.00
☒ MIPS Coaching Services 2026	\$1,500.00
☐ MIPS Advisory Services 2026	\$2,500.00

[Clear Selection](#)

Active Clinician Count: 11
Estimated Total Renewal Price: \$16,500.00

The above estimate includes all active clinicians at your practice for the selected service.
If not enrolling all active clinicians, please uncheck the checkbox below and provide additional comment.

☒ Enrolling all active clinicians ⓘ

- **MIPS Advisory Services 2026**

This service at Standard List Price is an additional \$2,500 per clinician.

Estimated Total Renewal Price is the price to include all active clinicians in your practice (e.g., \$2,500 per clinician x 11 active clinicians = \$27,500 estimated total).

4. If not enrolling all active clinicians, please uncheck the checkbox below and provide an additional comment.

Active Clinician Count: 11
Estimated Total Renewal Price: \$0.00

The above estimate includes all active clinicians at your practice for the selected service.
If not enrolling all active clinicians, please uncheck the checkbox below and provide additional comment.

☒ Enrolling all active clinicians ⓘ

5. Enter your comment in the **Additional Comment** field.

☐ Enrolling all active clinicians ⓘ

Additional Comment

Next

Note: When the menu appears, you can use the auto-fill prompts to populate the **Additional Comment** field. After selecting a prompt, you can edit the text to include specific details, such as the number or name of clinicians.

Clear Selection

Active Clinician

Estimated Total

The above estimate includes all active clinicians at your practice for the selected service.
If not enrolling all active clinicians, please uncheck the checkbox below and provide additional comment.

☐ Enrolling all active clinicians ⓘ

Additional Comment

I only want test clinician #45...

I would like to remove 1 clinician (dr. clinician) X

I want a discount! I have a lot of...

I want Clinician 2 to receive...

I want advisory service for 1...

Why is it 0??? it should be li...

I would like to remove 1 clinician (dr. clinician)

Note: Verana Health will process any necessary pricing adjustments only after the completed Registry Renewal is received, as indicated by comment instructions.

6. Click **Next** to continue.
7. After the next page opens, click **Finish**.

Thank you for confirming your details and selecting a service.

We appreciate your continued participation in the American Academy of Ophthalmology's IRIS® Registry.
After you click "Finish," we'll send an updated Participation Agreement to your designated contact via DocuSign for signature.
Please complete the renewal by January 31, 2026

Finish

8. Registry Renewal is complete. The **Participation Agreement** will be sent to your designated contact via DocuSign for signature.

Registry Renewal Complete!

A Practice Experience Manager will be sending a package for signature to the email address provided.

Support FAQs



Patient does not meet on the encounter date showing in VQM

The date a patient is showing for is the date of the first denominator eligible encounter.

Patient has multiple MRNs

A patient will have multiple MRNs if your practice has added or switched EHRs within the measurement year.

Patient is duplicated (on visit/procedure based measures)

The measure specifications are allowing patients to be included more than once per measurement period.

Patient is duplicated (on patient based measure)

Patients will be included in the denominator for every provider and/or location associated with a denominator eligible visit within the measurement period. In order to deduplicate these patients based on planned Group submissions, please create a Custom Group on your dashboard.

My Custom Group isn't showing data

It takes 24 hours for Custom Group data to populate on your dashboard after being created. If it has been 24 hours, please ensure the locations and clinicians selected should have data populated (e.g., make sure clinicians A & B did have relevant data documented with locations 1 & 2).

"Plan of care" is documented, but my patient is not meeting (could be any data component that requires keyphrase curation)

Locate approved keyphrases held in the community portal. It is recommended that practices use one of the approved keyphrases.

My provider is missing

Please ensure your provider is set up correctly in your EHR database and has billed CPT® codes relevant to measures for the current reporting year.

My provider has low or missing data

Please ensure your provider has billed CPT codes relevant to measures for the current reporting year.

My location is missing

Please ensure your location is set up correctly in your EHR database and has billed CPT codes relevant to measures for the current reporting year.

My location has low or missing data

Please ensure your location has billed CPT codes relevant to measures for the current reporting year.

I have no cataract measures

Please ensure your providers are documenting the required CPT codes per the measure specification and anatomical modifiers (RT or LT) within the EHR system.